



Denplan Care

Take the path to improved dental health
and a confident smile



Denplan
At the heart of dental care

Spread the cost of your dental care

with a comprehensive care plan

Denplan is the UK's leading dental payment plan specialist with approximately 1.8 million patients already enjoying the benefits of membership.

Spread the costs of your routine preventive and restorative dental care with monthly payments

Having Denplan Care means you don't have to worry about costly and unexpected dental bills.

Denplan Care entitles you to all the routine care and treatment you need to keep your teeth and gums healthy, including check-ups, routine treatments, dental x-rays and major restorative work such as periodontal (gum) treatment, fillings, crowns, bridges, dentures and inlays (excluding laboratory fees).

Preventive care can stop problems before they start

You can look forward to better long term oral health because Denplan Care allows your dentist to place greater emphasis on preventive dental care. They'll give you dental advice and take positive steps to help you avoid tooth decay and gum disease, helping you to stop problems before they start.



Emergency dental care whenever and wherever you need it

Dental injury and dental emergency cover (Supplementary Insurance), arranged by Denplan, will help cover you for emergency dental treatment necessary at any time of the day or night.

This cover is included when you become a Denplan Care patient, and is invaluable in the event of a dental injury or dental emergency whether you are away from home, on business or on holiday.

Dental Emergency Helpline at your service

As part of Denplan's Insurance Services, you'll also have access to Denplan's 24-Hour Worldwide Dental Emergency Helpline that will offer help and advice in the event of a dental emergency.

Family group discounts available

Discounts of up to 15% are available if one Direct Debit covers all registered Denplan patients receiving treatment at the same practice.

Ask your dentist for details on how to become a Denplan patient, or call Denplan's Customer Advisor team on **0800 401 402**

We may record and/or monitor calls.
Mobile phone charges may apply.

www.denplan.co.uk



How does Denplan Care work?

- Your dentist will assess your dental health and agree a programme of preventive dental care with you. Any outstanding treatment needed is usually carried out before your Denplan Care contract begins
- Your dentist then lets you know the monthly fee to spread the cost of your ongoing dental care and treatment
- Your payment is collected by Denplan, and you can choose to pay your fee monthly by Direct Debit, or annually in advance either by Direct Debit, cheque or credit/debit card
- Denplan Care is a contract between you and your dentist that allows ongoing preventive dental care as well as restorative treatment to be provided by your dentist
- Denplan Care includes mandatory Supplementary Insurance, to provide cover towards the cost of dental treatment required as a result of a dental injury or dental emergency
- Please note that there is a registration fee payable. This is a one-off charge, equivalent to one month's fee
- For the dental care you receive under Denplan Care, you are in contract with your dentist. For the Supplementary Insurance element you are in contract with AXA PPP healthcare Limited and you are in contract with Denplan for Denplan Insurance Services

Denplan Care gives you

Routine preventive and restorative care from your dentist

- ✓ Check-ups
- ✓ Scaling, polishing and other hygiene treatment
- ✓ Dental x-rays
- ✓ Necessary fillings
- ✓ Preventive dental advice and therapy
- ✓ Necessary extractions

Major restorative care from your dentist

- ✓ Periodontal (gum) treatment
- ✓ Crowns, bridges, dentures, inlays (excluding laboratory fees)
- ✓ Root canal treatment

Denplan Care does not cover

- X Laboratory fees and prescriptions
- X Any treatment excluded by the dentist in your contract, which is payable by you to the dentist
- X Referral to a specialist and specialist treatment
- X Treatment carried out other than by your registered dentist except when you need emergency dental treatment
- X Orthodontics, implants, cosmetic treatment
- X Sedation fees

As part of Denplan Care you receive Supplementary Insurance which includes

- ✓ Dental injury cover (up to £10,000 per incident)
- ✓ Temporary emergency dental treatment in the UK (up to £400 per incident. Total limit payable £800 per calendar year)
- ✓ Temporary emergency dental treatment when overseas (up to £450 per incident. Total limit payable £900 per calendar year)
- ✓ Up to £62 for each night you stay in hospital under the care of a dental or maxillofacial surgeon for treatment in relation to a head or neck condition, for up to one year
- ✓ Up to £12,000 towards one course of mouth cancer treatment for up to 18 months following diagnosis (smokers are included)

Supplementary Insurance does not cover

- X Emergency dental treatment provided by your own dentist or a dentist/specialist acting on your dentist's behalf
- X Dental injury caused while training for or participating in contact sports, unless recommended mouth protection is worn
- X Mouth cancer diagnosed before joining Denplan or within 90 days after the date you joined Denplan (or for which tests or consultations began within those 90 days)

Denplan Insurance Services provide

- ✓ 24-Hour Worldwide Dental Emergency Helpline
- ✓ Arrangement of Supplementary Insurance cover
- ✓ Assistance with any enquiries regarding your Supplementary Insurance

Please remember: treatment is at the discretion of your dentist.

This is a summary of the benefits, exclusions and limitations. All claims are assessed for eligibility against the terms and conditions of the policy, available on request.



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Part of Simplyhealth, Denplan Limited is an Appointed Representative of
Simplyhealth Access which is authorised and regulated by the Financial Services Authority.

This information can be checked by visiting the FSA register which is on their website:
www.fsa.gov.uk or by contacting the FSA on 0845 606 1234. Denplan Limited is regulated by
the Jersey Financial Services Commission. This policy is underwritten by AXA PPP healthcare Limited.

Denplan Limited only arranges dental insurance from Simplyhealth Access and AXA PPP healthcare Limited.

Premiums received are held by Denplan as agent of the insurer.

Your calls may be recorded and monitored for training and quality assurance purposes.